

Pre-Lit Tree Care

As you consider a pre-lit tree purchase it's important to note the numbers of tips and lights on the tree. The more branches and lights, the more realistic the appearance. At Country Garden we carry the widest selection of high-quality trees.

Country Garden offers a 10-year warrantee on the foliage and 3 years on the lights; we also have a complimentary instore support and repair service. If you need a tree delivered, set up, or repaired in your home, ask about the charges for this assistance.

Through the years we have come up with some suggestions to help you keep your tree in good shape for years to come.

- 1. Be VERY careful when packing your tree away and unpacking it the next year. It is not difficult to break or loosen a bulb, which will cause that string of lights to go out. If you have the space, keep the tree set up in the basement or large closet and cover it with a sheet to keep the dust off.
- 2. Put the replacement bulbs provided in a safe place!
- 3. Purchase a Light Keeper repair tool to find trouble spots more quickly and to fix unlit strings.
- 4. Each year check the lights two weeks before you want to put the tree up. If there's a problem that can't be quickly solved there will be time to get it fixed.
- 5. Keep your receipt and warranty information in a safe place so that if there's a problem you'll be covered. (Maybe with the replacement bulbs?)
- 6. If there is a problem you can't fix, call us and we'll try to help resolve the issue.
- 7. Every time you set up the tree, "fluff" the branches carefully to get rid of any pressed needles. It helps to wear thin cotton garden gloves during this process.

508-775-8703 www.HyannisCountryGarden.com